

### Actions from Council 9 September 2015

| ACTION  | RESPONSE  | WHO RESPONSIBLE                | DATE COMPLETED                        |
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| <p>Public Question from dmonkey123 related to First Choice Homes – response from Councillor Hibbert to be emailed</p> | <p>I was surprised to hear how the resident feels about First Choice Homes Oldham. I know that First Choice Homes has invested a great deal of time and resources in customer involvement and will ask them to contact the resident to discuss their specific issues. In terms of adaptations for older and disabled people, they have spent over £1M a year since the housing stock transfer in 2011.</p> <p>I can reassure members and residents that First Choice Homes have met and, in many cases, exceeded their Offer Document promises ahead of time. The Offer Document included a wide range of commitments relating to issues such as tenant involvement and investment in services.</p> <p>Since 2011, FCHO has invested £149 million to improve homes and neighbourhoods. This includes providing 5,662 new bathrooms and 6,244 new kitchens as well</p> | <p>Constitutional Services</p> | <p>10<sup>th</sup> September 2015</p> |

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|  | <p>as over 4,000 homes benefiting from new heating and hot water improvements and over 6,000 homes receiving electrical improvements.</p> <p>In addition to the Offer Document promises, FCHO have delivered a range of additional achievements in the last few years including:</p> <ul style="list-style-type: none"> <li>• The BGreen initiative which has improved heating and insulation in 1,400 homes.</li> <li>• Major investment in apprentices and support for the local labour market</li> <li>• Development of a new £7 million headquarters on Union Street”.</li> </ul> |                                |                                       |
| <p>Public Question from Michael Malone related to Carer Payments – response from Councillor Harrison to be emailed</p> | <p>“We have recently moved to a new improved system and have experienced some teething problems. There have been some individual glitches, amounting to a handful of carers receiving late payments or inaccuracies. I understand we have apologised in all cases and explained the reasons behind the glitch. We wrote to carers explaining the proposed changes and provided</p>  | <p>Constitutional Services</p> | <p>10<sup>th</sup> September 2015</p> |

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|  | contact details to all those who needed advice or resolution”.  |                         |   |
| Ward Member Question from Julia Turner related to Thornham Road  | <p>Constitutional Services emailed Highways for an update.</p> <p>The update was:</p> <p>“A traffic survey was undertaken during 2014 which showed the 85<sup>th</sup> percentile speed to be 36-38mhp. Unity officers contacted the police at the time and they confirmed that they would carry out some enforcement on this section of road. The police have carried out enforcement, in July they confirmed at that time no offenders had been detected.</p> <p>Officers from Unity will contact the police again for further updates and will share them when available”.</p> | Constitutional Services | Email sent 16 <sup>th</sup> September 2015  |
| Communications related to the Business of Council - a letter from the Leader in relation to the humanitarian crisis in Syria | Meeting held with the Group Leaders and collective response was discussed.  | Group Leaders           | 21 <sup>st</sup> October 2015               |
| Outstanding Administration Business - Electrification of Transpennine Route Between Leeds and Manchester                     | Letter to be sent to the Chancellor of the Exchequer and the Secretary of State for Transport to asked for the removal of the pause   | Chief Executive         | Letter sent 14 <sup>th</sup> September 2015 |

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|   | <p>placed on electrification</p> <p>Letters to be sent to Oldham MPs to support the motion</p> <p>Letter from M Meacher MP dated 18 Sep 2015 received 30 Sep 15 covering correspondence from the Secretary of State for Transport</p> <p>Letter from D Abrahams MP dated 7 Oct 2015 received 13 Oct 15 covering correspondence from the Secretary of State for Transport</p> |                                | <p>Letters sent 14<sup>th</sup> September 2015</p>  |
| <p>Youth Council Motion – “Mosquito Device”</p>   | <p>Referred to Overview and Scrutiny Board</p>   | <p>Overview and Scrutiny</p>   | <p>The Chair of Overview and Scrutiny met with the Youth Council on 12 Oct 2015. A meeting is to be arranged with the Shaw and Crompton Ward Councillors.</p> |
| <p>Cabinet Member Question from Councillor Haque related to Highway Improvements – response from Councillor Hibbert to be emailed</p> | <p>“The Highway improvements taking place around the borough are made up of multiple solutions and treatments depending on the current condition of the carriageway.</p> <p>In recent years Oldham Council has carried out a preventative treatment programme that applies a treatment to carriageways that are starting to show signs of</p>                                | <p>Constitutional Services</p> | <p>10<sup>th</sup> September 2015</p>   |

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|  | <p>deterioration and require an improvement in Macrotexture and skid resistance.</p> <p>The treatment used is Ralumac Microasphalt which is a dual layered thin surface system designed to extend the residual life of the carriageway by up to 12 years.</p> <p>Microasphalting is not a cheap alternative to standard resurfacing but a specifically designed intervention treatment to delay the requirement of full resurfacing which comes at a much greater cost.</p> <p>The product improves through trafficking which unfortunately means it doesn't look aesthetically pleasing when first opened to the public. The more the treatment is trafficked the more even the surface becomes and will provide a smoother ride quality over time.</p> <p>The treatment is not without its flaws and we will endeavour to ensure that best quality finish is applied throughout. A 2.5% retention is withheld over the two year guarantee period and money</p> |  |  |
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|   | is not released until the Clerks of Works agrees with the contractor that the treatment is defect free”.  |   |  |
| Administration Business 1 – Closure of the Oldham County Court and Oldham Magistrates Court | <p>Letter to be sent to the Lord Chancellor and Secretary of State for Justice to reconsider the decision</p> <p>Letters to be sent to Oldham MPs to support the motion</p> <p>Letter from A Rayner MP received 30 Sep 2015</p> <p>Letter from M Meacher MP dated 18 Sep 2015 received 30 Sep 15 covering correspondence to and from the Ministry of Justice</p> <p>Email from HM Courts and Tribunals Service received 27 Oct 2015</p> | Chief Executive                         | <p>Letters sent 14<sup>th</sup> September 2015</p> <p>Letters sent 14<sup>th</sup> September 2015</p>  |
| Administration Business 2 – Welfare Bill  | To be rolled to the next Full Council meeting to be held on 4 November 2015   | Constitutional Services                 | 4 November 2015  |
| Opposition Business 1 – Supporting Older Workers  | Referred to Corporate & Commercial Services and Economy & Skills on 10 September 2015   | Councillor Jabbar and Councillor Akhtar | <b>Audit of the Council’s current practices</b> :People Services has already commissioned an Equalities analysis which, amongst other things, will be mapped with Dr |

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|   |   |                    | <p>Altmann's findings and will report back in March 2016.</p> <p><b>Promote the Traineeship scheme to applicants who are 50 or over.</b> This formed a key strand of our New Year, New Start campaign in January 2015</p> <p><b>Mature Apprenticeships:</b> This is promoted as part of our core programme with positive case studies in the media.</p> |
| Opposition Business 2 –<br>Congratulating Her Majesty the Queen | <p>Letter of congratulations to be sent to Her Majesty the Queen</p> <p>Letter received from the Chief Clerk to the Queen dated 25 Sep 2015 received on 12 Oct 2015</p> | Chief Executive    | Letter sent 14 <sup>th</sup> September 2015   |
| Opposition Business 3 –<br>Defibrillators in Public Buildings   | Referred to Economy and Skills – email sent to relevant officers on 10 September 2015   | Economy and Skills | See information below.  |
| 2014/15 Statement of Accounts                                   | Council noted the final accounts, auditor's reports and the comments in the report.   | Council            | The report was noted on 9 <sup>th</sup> September 2015.   |
| Treasury Management Review                                      | Council approved the actual 2014/15 prudential and treasury indicators in this report and   | Council            | The report was approved on 9 <sup>th</sup> September 2015.  |

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|   | approved the annual treasury management report for 2014/15.   |   |  |
| Interim Greater Manchester Mayor – Voting Rights and Membership of AGMA | <p>Council approved the Greater Manchester Combined Authority becoming a full member of AGMA per Clause 18 of the AGMA Constitution.</p> <p>Notification sent to Greater Manchester Integrated Support Unit</p> | <p>Council</p> <p>Constitutional Services</p> | <p>The report was approved on 9<sup>th</sup> September 2015.</p> <p>11<sup>th</sup> September 2015</p> |
| Oldham Distress Fund Final Accounts 2014/15                             | Council noted the Oldham Distress Fund Annual Report including the Financial Statement.   | Council                                       | The report was noted on 9 <sup>th</sup> September 2015.  |
| Update on Actions from Council  | Council noted the actions and correspondence received regarding motions agreed at previous Council meetings.  | Council                                       | The report was noted on 9 <sup>th</sup> September 2015.  |



Previous to 15 July 2015 Council:

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| <p>Opposition Business 1 – 20 MPH on Residential Roads (5 Feb 2014)</p>  | <p>Refer to Overview and Scrutiny Board</p>   | <p>Overview and Scrutiny Board</p> | <p>The Board endorsed the delivery of a Road Safety Strategy for the improvement of road safety and the achievement of lower speeds in Coldhurst and the surrounding area.</p>   |
| <p>Opposition Business 2 – Dog Fouling (22 Oct 2014)</p>   | <p>Referred to Overview and Scrutiny Board<br/><br/>Referred to Neighbourhoods by Constitutional Services on 27<sup>th</sup> October 2014</p> | <p>Neighbourhoods</p>              | <p>The Board recommended a report to Cabinet for the implementation of a Boroughwide Public Space Protection Order (PSPO) and the introduction of a pilot order to specific issues in a chosen locality.</p>   |
| <p>Leader and Cabinet Question Time – Councillor Sykes to Councillor McMahon – Supporting Candidates and Councillors with Disabilities (17 Dec 2014)</p> | <p>Referred to Overview and Scrutiny to suggest where improvements could be made</p>  | <p>Overview and Scrutiny</p>       | <p>Further updates will be reported to O&amp;S Board on the development. Members to be consulted at the design stage for any refurbishment of the Council Chamber in the future. Elected Members induction to include discussion of the needs of any disabled members.</p> |
| <p>Opposition Business 1 – First Aid (4 February 2015)</p>   | <p>Referred to Overview and Scrutiny Board</p>  | <p>Overview and Scrutiny Board</p> | <p>The motion was referred to the Health and Wellbeing Board and Health Scrutiny.</p>  |

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|  |   |                             | See further information below.  |
| Opposition Business 2 – Supporting those with Dyslexia (4 February 2015)                       | Referred to Overview and Scrutiny Board | Overview and Scrutiny Board | See information below.  |
| Leader & Cabinet Question Time – Cllr Sykes to Cllr McMahon – Community Shop (4 February 2015) | Referred to Overview and Scrutiny Board | Overview and Scrutiny Board | <p><u>Community Shop</u> – a report was presented to O&amp;S Board in July 2015. A workshop was organised for elected members on 28 September 2015. A visit also took place to the Community Shop in Barnsley and Fare Share in Ashton.</p> <p>The Board endorsed that a risk assessment and cost benefit analysis be carried out on a “combined model” which brought together the opportunity for the delivery of both the Community Shop and Fare Share models for the redistribution of surplus food, opportunities for joint investment from partners and other sources be explored; and findings be reported back to the Overview and Scrutiny Board in January 2016.</p> <p><u>Community Bank</u> – a report was presented to O&amp;S Board on 14<sup>th</sup> July 2015. The Board requested that other AGMA</p> |

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|   |  |                                    | <p>authorities be contacted to ascertain if there was any interest in the Community Bank and a further report be brought back to O&amp;S Board which outlined what was on offer and business solutions from seven local organisations. This will be reported to O&amp;S Board in November 2015.</p>   |
| <p>Opposition Business 1 – Loyalty Card Scheme (1 April 2015)</p> | <p>Referred to Overview and Scrutiny Board to examine.</p> | <p>Overview and Scrutiny Board</p> | <p>A report was presented to Overview and Scrutiny Board. The Board endorsed an “Oldham Offers” scheme be delivered as outlined to the Board instead of a loyalty card scheme which had been agreed by the Town Centre Business Partnership. The Delivery of the “Oldham Offers” scheme would use funding from the Town Centre Management Budget.</p> |

### **Opposition Business 3 – Defibrillators in Public Buildings**

New defibrillators are at the following locations:

Royton Town Hall – a key safe for manual operation has also been provided in the event of power failure;  
Civic Centre (Level 7 Lobby);  
Civic Centre (Civic Entrance near Committee Rooms);  
Oldham & Bardsley Taxi Rank (located inside the taxi office but available 24 hours a day);  
Shaw Lifelong Learning Centre (External – a key safe for manual operation had also been installed)

All contractors used were from the Framework which helps guarantee the work was carried out to a high standard and, where applicable, complied with current regulations. The two units in the Civic Centre have been registered as accessible during working hours, with the unit on Level 7 as requiring a staff pass, while the unit at the Civic Centre is accessible to the public. The unit in the Oldham and Bardsley Taxi Rank has been registered as being available 24/7 due to the taxi rank being manned at all hours. The Shaw Lifelong Learning Centre have had a new external defibrillator installed and registration has been arranged. An installation is planned at Lido House in Grotton.

The defibrillators are now a facilities management asset and will be maintained by Unity Partnership and registered on their weblog system.

The Council is working with the North West Ambulance on the provision of training on the defibrillator units. A number of staff have been trained and training will continue to be provided.

Defibrillators are in all Oldham Community Leisure managed leisure centres and always have staff trained in their use during opening hours.

Discussions were ongoing with Council's commercial partners for location of defibrillators on developments.

### **Opposition Business 2 – Supporting those with Dyslexia (4 February 2015)**

A further update was received by the Overview and Scrutiny Board on 8 September 2015. Upon approval as part of the Get Oldham Working budget, a range of activities would be undertaken which included training for front line staff which would help services recognise the impact of dyslexia. Work would be commissioned to carry out assessments in a pilot programme, additional funding would need to be allocated following the conclusion of the pilot. People Services were reviewing the online application process which could lead to easier application processes being enabled. People Services were also looking at recruitment training for staff which included raising awareness about disabilities and providing alternative recruitment methods. As requested by the Overview and Scrutiny Board, a meeting had been held with

the Job Centre Manager to discuss key issues. The key points included how residents make a claim and how they were given the opportunity to declare they were dyslexic. The initial claim did include initial skills screening which allowed the job centre to make specialist referrals to training providers and other support services. This often led to a referral to the work choice contract which provided support for residents with disabilities to progress into work. The resident could also be seen by a disability support worker and could also use funding associated with Work Choice to spot purchase alternative provision.

### **Opposition Business 1 – First Aid (4 February 2015)**

There was support for the introduction of First Aid teaching in every school in Oldham but there were substantial barriers to delivering it. First Aid was not currently part of the National Curriculum so there was no imperative for schools to include it in their curriculum offer. Schools had a great deal of autonomy and it was not within the local authority's power to instruct schools to deliver an item that was not part of the national curriculum. It was possible that if some teaching resources were made available to schools, and if they were underpinned by some training, it could be possible to encourage schools to make use of them as part of the Personal, Social and Health Education (PSHE) curriculum (although this did not have statutory status.) This would require an initial dialogue with the Oldham Schools Alliance (Primary Schools) and the Oldham Association of Secondary Heads and Principals (OASHP).

With regard to the funding of the phased introduction of Automated External Defibrillators, the Director of Public Health has provided the following information.

#### 1. Background Information

- A defibrillator is a medical device used to deliver an electric shock to the heart of someone having a cardiac arrest, the delivery of electrical energy to the heart helps restore natural rhythm. Defibrillation used within the community is referred to as an Automated External Defibrillator (AED).
- Over recent years AEDs placed within communities provide early defibrillation in order to help resuscitate lives of those having sudden cardiac arrest.
- There is evidence to suggest that AED have been used successfully in many cases, with the ability to save lives (Resuscitation Council UK, 2013).
- However, most out of hospital cardiac arrest (OHCA) occur at home (NHS, 2013), where the community placed AED would be of no benefit. There has been some benefit to placements of AED in places where large numbers of people gather, such as football grounds and airports.
- The evidence suggests the effectiveness of public access defibrillators to increase sudden cardiac arrest survival in some settings, however, fewer cardiac arrests occur in public places than at home.

- Alternatively, basic skills in relation to Cardio Pulmonary Resuscitation (CPR) has proven to be effective in all settings, and investment in a wider programme of skills building amongst all community members regarding resuscitation skills is likely to benefit many more individuals at substantially less cost.

## 2. Position in Oldham

- There are a number of defibrillators already in place across Oldham, a location map can be found at: <http://www.nwas-responders.info/map.php>
- The number of defibrillators will increase over the next few months following joint work with districts and the North West Ambulance Services (NWS) based on areas where there are large foot falls, and more remote locations.
- There are also provisions of defibrillators from a range of private organisations (ASDA) as well as via TfGM.
- Housing 21 has made a commitment to place defibrillators within its schemes.
- Additionally, HeartStart (National) and HeartStart Oldham have placed devices within Oldham schools.
- Alongside the defibrillators there are numerous programmes to upskill members of the public who deliver first aid and CPR training, including amongst others HeartStart who provide training within the community and schools, Lifelong Learning who deliver a programme of courses, Oldham Community Leisure (OCL) and local Clinical Commissioning Group (CCG) dragons den funding which sought to develop the skill related to First Aid and CPR.

## 3. Conclusion

- As detailed above, a substantial number of machines are already in place across Oldham. This is supported by investment in CPR and first aid training.
- Given the evidence of effectiveness about community AEDs, Oldham is reaching saturation in terms of cost benefit.
- Faced with the financial pressures there is a need to further prioritise areas of investment to those where there is stronger evidence of effectiveness. Hence, Oldham Council and its partners will continue to assess need and review a range of approaches to tackle the causes of premature mortality.

## 4. Going Forward

- Continue to ensure premature mortality is addressed within public health plans.
- Together with partners, continue to commission a range of services that help prevent cardiovascular disease.

With regard to marking World First Aid Day on second Saturday in September – Oldham Health Partners were made aware of the date and all agreed to promote the day through their own websites and social media channels with relevant links and information.

The following reference material was used in support of the response:

British Heart Foundation (2014), Defibrillators saves lives.

Available at: <http://www.bhf.org.uk/heart-health/life-saving-skills/defibrillators-save-lives.aspx>

Delgado H, Toquero j, Mitroi C, Castro V and Lozano IF (2013). Principal of External defibrillators. Available at:

[http://www.heartrhythmcharity.org.uk/www/media/files/InTech-Principles\\_of\\_external\\_defibrillators.pdf](http://www.heartrhythmcharity.org.uk/www/media/files/InTech-Principles_of_external_defibrillators.pdf)

Liddle R, Davies CS, Colquhon M and Handley AJ (2003). The automated external defibrillator. British Medical Journal 327(7425): (1216-1218). Available at: <http://www.ncbi.nlm.nih.gov/pmc/articles/PMC274065/>

Limmer et al 2009, Emergency Care: cardiac emergency. (11<sup>th</sup> Ed). Pearson Education. Available at:

[https://www.albemarle.org/upload/images/Forms\\_Center/Departments/Fire\\_and\\_Rescue/Forms/training/Powerpoints/CHAPTER%2017%20-%20CARDIAC%20EMERGENCIES/CHAPTER%2017%20-%20CARDIAC%20EMERGENCIES.swf](https://www.albemarle.org/upload/images/Forms_Center/Departments/Fire_and_Rescue/Forms/training/Powerpoints/CHAPTER%2017%20-%20CARDIAC%20EMERGENCIES/CHAPTER%2017%20-%20CARDIAC%20EMERGENCIES.swf)

National Health Service (2013). Our Ambition to reduce Premature Mortality: A resource to support commissioners in setting a level of ambition. Available at: <http://www.england.nhs.uk/wp-content/uploads/2013/12/mortality-rep1.pdf>

National Institute for Health and Care Excellence (2014). Implantable cardioverter defibrillators and cardiac resynchronisation therapy for arrhythmias and heart failure (review of TA95 and TA120). Available at: <http://www.nice.org.uk/guidance/TA314/chapter/2-Clinical-need-and-practice>

National Heart, Lungs and Blood Institute (2011). What is an Arrhythmia? Available at: <http://www.nhlbi.nih.gov/health/health-topics/topics/arr/>

Resuscitation Council UK (2013), A guide to Automated External Defibrillators (AEDs). Available at: [http://www.resus.org.uk/pages/AED\\_Guide.pdf](http://www.resus.org.uk/pages/AED_Guide.pdf)

Wrinkle RA (2010) The effectiveness and cost effectiveness of public-access defibrillator. Clinical Cardiology, 33(7), 396-399. Available at: <http://www.ncbi.nlm.nih.gov/pubmed/20641115>